

# icometrix – System Administrator / IT Support Technician

## What will you do?

- Manage and maintain Server instances
- Manage and maintain employee computers (Macbooks) using our MDM Solution (Mosyle)
- Support employees with IT-related questions
- · Assist in answering technical support questions from customers
- Help ensuring our adherence to the ISO27001 IT Security standard. This includes tasks like performing data recovery tests, performing software validation, etc

### What do we think you need?

#### Minimum qualifications

- · No degree required
- Knowledge of the following topics:
  - Linux
  - Cybersecurity concepts
  - o Scripting in bash or python
  - Networking
- Strong willingness to learn and broad interest in IT
- Good communication, with the ability to effectively discuss technical topics with both technical and non-technical audiences (project managers, quality, developers, etc)
- · Resourcefulness and problem-solving attitude
- · English fluency
- Fit with our values and culture
- You like working in a multicultural and diverse team (we have people from many nationalities and backgrounds)

#### **Nice-to-have qualifications**

- Degree or certification in IT Operations / Programming / Computer Science / ...
- Proven experience in a System Administrator role or IT Support role
- · Knowledge of GDPR
- Knowledge of DevOps tools like Terraform, Ansible, ...

• Dutch speaker

## We offer

- Lots of learning opportunities, especially regarding cloud computing
- A lot of freedom and collaboration with a diverse set of nice colleagues.
- Hybrid work possible
- A market conform wage
- Optional mobility plan (e.g. car or bike lease plan)
- A job advancing healthcare and technology
- A job in an innovative, growing company with a worldwide impact
- A nice laptop (Macbook) that you can use privately as well

https://icometrix.com/